



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmail.com

SECY/CHN 015/08NKS

## C A No. Applied For Complaint No. 259/2023

### In the matter of:

Muzammil Hussain

.....Complainant

### VERSUS

BSES Yamuna Power Limited

.....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, (member)

### Appearance:

1. Mr. R.K. Bansal, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Mr. Pawan Verma & Ms. Chhavi Rani, On behalf of BYPL

### ORDER

Date of Hearing: 01<sup>st</sup> August, 2023

Date of Order: 03<sup>rd</sup> August, 2023

### Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

The brief facts of the case giving rise to this grievance are that complainant Mr. Muzzamil Hussain, applied for new electricity connection vide request no. 8006020494 at premises no. 2<sup>nd</sup>, 2104, Maqbara Iradutulla, Rodgran, Delhi-110006 but respondent rejected his application for new connection on pretext of same site dues exists against CA no and auto cancel due to non-visit or exceed 30 days.

Attested True Copy

Secretary  
CGRF (BYPL)

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Complaint No. 259/2023

OP in its reply briefly submitted that complainant applied for new electricity connection at second floor of property bearing no. 2104, Maqbara, Iradutulla, Rodgran, Delhi-110006 vide request no. 8006020494 in a camp organized by OP. The said connection was not released on account of outstanding dues as detailed under:

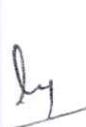
- a) Enforcement dues against CA no. 401527258.
- b) Dues against CA no. 100343287 for Rs. 3,44,448/-
- c) Pro-rata dues against CA no. 10034272 of Rs. 2638/-.

The complainant thereafter cleared the enforcement dues and pro-rata dues but failed to clear the dues against CA no. 100343287 claiming that same does not pertain to his premises. OP further added that electricity dues are of complainant and complainant is liable to clear the said dues.

Case was put up for hearing before the Forum on 01.08.2023, when OP filed calculation sheet submitting therein that bill of the complainant of Rs. 3,44,448/- has now been revised to Rs. 52,806/-. The complainant has to pay the same for release of new connection. Counsel of the complainant agreed to pay the revised amount.

Since the main grievance of the complainant was release of new connection and withdrawal of dues. The said dues have been revised and counsel of the complainant agreed to pay the same. Thus, OP is directed to release the new connection to the complainant after payment of revised bill amount and completion of other commercial formalities as per DERC Supply Code 2017.

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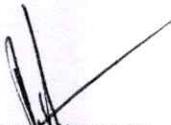


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Complaint No. 259/2023

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.

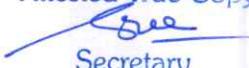
  
(P.K.SINGH)  
CHAIRMAN

  
(S.R. KHAN)  
MEMBER-TECH

  
(P.K.AGRAWAL)  
MEMBER-LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(H.S. SOHAL)  
MEMBER

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